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**Lead Business Analysis  
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**PROFESSIONAL SUMMARY:**

* Over **15**years of Business **Analysis, Technology Product Manager, Scrum Master,** Managing Business Analysis Team and Development experience in Institutional Bank, specially in Collateral Management, Tri-party Repo, Collateral Optimization, Oracle Revenue Management Billing product suits.
* Managing the **Business Analysis** team: Collaborating with Product Owners and associate business analysts to each Product streams, setting goals, managing schedules, performance management and establishing ways to increase productivity and efficiency
* Technical Product Management: Working closely with Business Product owners for business partnership, architecture partnership, adoption strategies, metrics and analytics, build vs buy due diligence, product onboarding, stakeholder communication, regulatory compliance, audit, product shaping, steering committee presentment and product documentation
* Establishing the Product roadmap, Omni channel delivery, **Agile & Scrum governance**, product prioritization, non-engineering jira board usage & optimization and operational productivity of technical product and business analysis team
* Business Analysis: Business Case, Business **Process Model Notation (BPMN)** flows, Building Product backlog and requirement management using Blueprint/Jira tool, Epic/Story creation and business estimation of requirement documentation
* Consistent **Artifact Management**, Onboarding & Adoption and Risk Management
* Monitoring the progress of projects by tracking activity, resolving issues and recommending actions; and also providing regular updates on deliverable timeline and project status to senior management and program management
* Performing business analysis and solution architecture in Asset Services, Digital Asset Custody **business,Treasury Services**, Issuer Services, Cash Management and other services in Investment Banking
* Utilizing Collateral Management and Clearing, Trade Creation and Trade Settlement lifecycle and **business analysis** professional techniques for gathering functional specifications and defining operational framework within financial system
* Applying knowledge of **SWIFT standards** and adherence to ISO 20022 standards to develop project scope, objective for a large, strategic, multi year program;
* Applying the core and advanced data analytics and data modeling knowledge during elicitation process and utilizing **Scrum Framework**, Jira for planning, tracking and delivery;
* Develop project **scope**, objectives, constraints and assumptions for a multi-year program. Tailor standard process and templates for team to elicit, manage artifacts and prioritize requirements and translate into functional design and use case models; Coordinate implementation/conversion strategy plan and implementation.

**TECHNICAL SKILLS:**

* **Business Modeling Tools:** Rational Rose, Requisite Pro, MS Visio, UML.
* **Configuration Mgt. Tools**: Rational Clear Case, Microsoft Source Safe.
* **Change Mgt. Tools:** Rational Clear Quest.
* **Technologies:** Rally, JIRA(Scrum/Kanban/Plan/Reports,) SharePoint, JAMA, TFS, CONFLUENCE.
* **Test Management Tools**: Test Director 8.0.
* **Languages:** Java,J2EE, JSP/Servlet, Struts, Hibernate, VB.Net, ASP.Net, SQL Developer, C++, DS.
* **Databases:**Oracle Revenue Management and Billing9i, MS SQL Server, MS Access.
* **Operating Systems:** Windows 9x/NT/2000/XP.
* **Applications Packages:** MS Office, MS Project, Lotus notes, Active Directory, End Note.
* **Business Intelligence Tools**: Business Objects, Crystal Reports, Micro Strategy.

**PROFESSIONAL EXPERIENCE:**

**BNY Mellon, Pittsburgh PA Jan2019-Till Date**

**Role: Lead BA**

**Responsibilities:**

* Project called Resi (1, 2, as it moves in different phases), updating features/services and migration of services at night time.
* The project budget was ranging from $1.5 Million to 2.8 Millions).
* Managed multiple projects (from 1.5 M to 12M) across all phases of **SDLC** as a PM and Scrum Master under the **PMO guidelines**.
* Make vital decisions and drive decision-making across projects including Risk Analysis
* Provided critical input to re-structure **Rally** to set up Project for Projects tracking by all level of the Management including Executives (such as Capacity, Velocity, and KPI etc.)
* Monitored workflow and make timeline adjustments as needed.
* Arranged meetings, oversee daily **scrum** and participated in **sprint** planning as well prioritizing backlogs as client needs.
* Collaborate with **development/QA/Product** Owner to plan project sprints
* Co-ordinated with BA/Dev/QA teams to create **BRD and FRD.**
* Supported the Exec. Director, Business Process Management in developing and executing the strategic vision for MOD and related **Business Services processes.**
* Participated in the evaluation of emerging technologies, and the development of proof-of-concepts to inform extensions to the immensity **BPM platform.**
* Created/Updated user stories based on requirements with help of BA, Dev and QA teams during the grooming session (Beginning of sprints) and used SharePoint for Document repository.
* Used SharePoint for Site analysis (Contents and traffic) as well separate folder for each project to track the documents. (Create/Update**, Archive, Retrieving, Editing, Sharing, Versions, workflow**, Publish etc.)
* Used JIRA for bug tracking and Rally for Software development including creating/maintain stories and requirements
* Teamed-up with Product Owner & Executives for the analysis of backlogs and road maps (Yearly, Quarterly and Monthly basis as needed)
* Co-ordinated with **SAP team** regarding decommissioning of devices and invoices
* Supported development and software quality assurance to ensure optimal progress and product stability for end users
* Monitored successful migration of the services as well deployment of the features on time
* Managed BA/Dev team for **UI/UX mockups design**
* Assisted Product Owner with Backlog grooming, User Story development and prioritization
* Retrospective meeting per sprint to carry forward Positive work as well eliminate Negative feedback
* Managed and monitored Infrastructure projects including migration of **OUTLOOK** accounts and deployment of **OS** Images for the users
* Oversee SharePoint document migration process
* Managed **Testing automation framework** (GIT, Jenkins)
* Work as part of an interdisciplinary team to achieve project milestones
* Communicated with clients (External & Internal) for the successful Implementation of the Project
* Develop status/KPI reports, cost estimates and resource planning
* Managed/Overlooked **Document Management** (Reports/Metrics, version control etc.)
* PowerPoint presentation regarding project progress and other reports by linking EXCEL data
* Helped **QA T**eam to develop and maintain different types of test scenarios & test cases
* Implemented and maintained development best practices
* Utilized confluence to link bugs and requirements to link it as well tracking each project

**Environment:**Agile, MS Office, Windows, Linux, Network OS, SharePoint, Python, XML, Java, .Net,  MongoData, Data Center (Oracle & Mongo), Rally (Agile Software), Jira

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| **Mastercard, Miami FL June2014-Dec2018** |
| **Role: Lead Business Analyst**  **Responsibilities:** |  |

* Facilitated Joint Application Development (JAD) sessions to identify business rules and requirements and then documented them in a format for inter and intra departmental review .
  + Created **Mock-Ups** and **UML** diagrams such as **Activity flow diagrams, Orchestration flow diagrams** and**data flow diagrams** before each sprint for smooth development and testing.Created requirements documents such as Business Process Flow (As-Is and To-Be) documents for the integration and change management process.
  + Managed the **Requirements Traceability Matrix (RTM)** using Excel to track the bugs.
  + Acquired technical ability by using SQL for various data analysis and checking the output of the functionalities.
  + Served on the communications conduit between IT and the business side in Service Oriented **Architecture (SOA),** and the web services.
  + Involved in data mining process during statistical data analysis and operation.
  + Assisted DBA in structuring the inventory data through ETL process by pulling the data from live database and loading it into data warehouse as per the business requirement.
  + Worked diligently on Change Request Management and performed **Impact Analysis** on the same.
  + Organize and facilitate **daily stand-up meetings, reviews, retrospectives and sprint demos** and other Scrum-related meetings to drive development and implement process improvements across scrum teams.
  + Solid understanding of the existing **SOAP** and **REST web services, REST APIs** and request and response web methods,Client**-Side Validation**, **Server-Side Validation** and Database Validation for various functionalities of the system.
  + Actively worked and documented in **Data Mapping** for various schemas like Star Schema and **Snowflake Schema** and Data Migration from **OLTP** to **OLAPdatabase**.
  + Used Postman for examining and validating the external APIs used in the project.
  + Created Test plans and developed User manuals for User AcceptanceTesting andrecorded the bugs in **Azure DevOps.**
  + Performed Functional testing and **Smoke testing** to confirm that the basic functionalities of the system are working.
  + Facilitated **Triage calls** to identify defects by performing Root Cause analysis and mitigated it along with the dev and QA team.
  + Identified and removed impediments and prevent distractions to ensure that the scrum team(s) meet the **sprint goal** and complete committed work.
  + Defined and documented **Sprint goal**, requirements, issues and risks, and release process using **SharePoint** and **Azure DevOps** to track progress and promote accountability among project participants.
  + Implemented **‘Pair Programming’** technique for much more efficient deliverables.
  + Assisted the Product Owner in creating **Product Backlog** and team in **Sprint Backlog** using prioritization techniques such as **MoSCoW**, **WSJT** methods.
  + **Wrote User Stories**, estimating User Stories using various estimation techniques suchFibonacci series, planning poker
  + Worked on **Enablers** and **Spike stories** and made estimations on those stories within the team's convenience and tracked the estimable sprint goal is completed within the sprint cycle
  + Actively work with Residential Underwriter, Mortgage Loan Servicer, Credit Analyst, andCompliance Professionals to determine the **Business rules** concerning **Fixed-rate mortgage loan,** Adjustable-rate mortgage loan, Government-Insured Mortgages, Jumbo Mortgages, and Conventional Mortgages

**Environment:**SAFe- (HTML/CSS, Javascript, Java, Oracle), MS Visual Studio, MS Project, MS Visio, Office

Suite, Azure DevOps, SharePoint, Tableau, Web Services, API, Microservices, AJAX, SOAP UI, RESTful

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**Client:Comcast, Mt. Laurel, NJ**        **April 2009-May2014**

**Role:Business Analyst**

**Responsibilities:**

* Partners closely with customers (internal and external), the **business line(s),** and Agile teams to drive the evolution of theassigned product(s).
* Maintains and refines product backlog Creates user stories and acceptance criteria and prioritizes all toensure work focuses on those with maximumbusiness value that align with product strategy.
* Acts as primary liaison between the **business** and **Agile teams**, ensuring the teams understand thevision for the products and Working closely in a hands-on style with the development team including addressing daily prioritization needs, providing real-
* Gathered thebusiness requirements through interview, brainstorming and meetings.
* Analyzed and documented the business requirements from internal stakeholders as well vendors.
* Defining the “As Is” current process and “To be” future process clear and concise
* Assisting project manager in defining detailed specifications for specific functionality requirements as well **analyzing, designing, and encoding new systems** using C# language.
* Provided ad-hoc reporting and dashboard for live reporting capabilities.
* Providing time feedback and answering questions on an ongoing basis. Solve product-related problems and make decisions to stay on track toward deliverable commitments.
* Works with Product Management to set release dates, determine when the sufficient value has beendelivered to release tomarket, understand tradeoffs between schedule, **scope,** and budget,andcommunicate this information to the organization.
* Employs product management practices and tactics including customer research, **data and analytics**, and market research.
* Demonstrated leadership and interpersonal skills including the ability to collaborate with the teams and dependencies.

**Environment:** JIRA, Confluence, Mural, JSON, Web Services, Micro Services, JAVA Script, HTML,JiraCONFLUENCE, PHP, Windows, MS- Office, Visio, XML, Agile, RESTAPI, SCRUM

**Client: HCL Technologies Ltd., IndiaNov 2004 - Mar 2009**

**Role: scrum Master**

**Responsibilities:**

* Collaborated closely with the Product Owner to understand technical implementations of project features and created a clear roadmap for the development team.
* Promoted transparency across teams and stakeholders in the **agile** environment by publishing team performance, ensuring team commitment and accountability, and following agile principles.
* Facilitated daily stand-ups and resolved any impediments faced by the developers and testers, while also hosting parking lot sessions for any issues requiring clarification from the **business analyst.**
* Conducted **scrum** ceremonies for the teams and ensured that agile practices were implemented to achieve high-speed, quality delivery with clear communication of deliverables.
* Demonstrated servant-leadership across **scrum teams** and supported them in the agile environment by proactively identifying and removing impediments and dependencies both within and outside the team.
* Created mock-ups and UML diagrams such as activity flow diagrams, orchestration flow diagrams, and data flow diagrams before each sprint to facilitate development and testing.
* Worked on Change Request Management and performed impact analysis on the same.
* Assisted the Product Owner in creating Product Backlog and team in Sprint Backlog using prioritization techniques such as **MoSCoW, Kano and Business valodsue meth.**
* Participated in estimating the story points for user stories using **Planning Poker and Fibonacci sequence.**
* Conducted S**crum** Workshops for new teams to write user stories effectively, estimate user stories using various estimation techniques, and use T-shirt sizing.
* Worked on Enablers and **Spike** stories and made estimations on those stories within the team's convenience, ensuring that the sprint goal was completed within the sprint cycle.
* Improved team velocity by following up with the team regularly and mitigating impediments during the sprints.
* Conducted **Sprint Review sessions** to ensure that the Definition of Done (DoD) was met and the product owner had signed off on the user story.
* Involved in data mapping for various schemas like Star **Schema and Snowflake** Schema and data migration from **OLTP to OLAP database**.
* Performed functional testing and smoke testing regularly to ensure that the basic functionalities of the system were working.
* Facilitated triage calls to identify defects by performing root cause analysis and mitigated them with the development and testing team.
* Defined and documented sprint goals, requirements, issues, and risks, as well as the release process using tools such as SharePoint and **Azure DevOps** to track progress and promote accountability among project participants.

**Environment:** Agile-SAFe framework, UML, BPMN, VISIO, Oracle, SQL Server, Excel, Windows 7.0, SoapUI, SOAP, REST, XML, SOAP, WSDL, WADL, FHIR MS-Office, SailPoint, XML spy, ServiceNow, SharePoint, TFS, RPA, IAM, DocuSign, Splunk, AWS, Facets

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